

# ODAWA MOBILE APP FAQ SHEET

## 1. What does the app do and why should I download it?

- Not only is the app a great way to stay up-to-date with everything going on at the casino, including promotions, events, dining specials, hotel reservations and more, but you can also access your Players Club Card, taking a fully digital approach.

## 2. Where can I download the app and what device does the app work on?

- You can download the app from the Apple Store if you have an iOS (Apple) mobile device, or, from the Google Play Store for Android mobile devices.
- The app works on tablets, but it was not designed for tablets, meaning some of the graphics and content may appear stretched out or blurred.

## 3. How do I link my Players Account to the app?

- Select Link Your Account at the launch screen.
- Enter your Players Card Number and 4 Digit PIN in the appropriate field.

## 4. Where do I go to see my account information such as balances, tier progress, and more...

- Visit the Balance tab within the app to view your account information, balances, tier progress, etc.

## 5. Where can I see my current available offers?

- Visit the Offers and Comps tabs within the app to view your current available offers.

## 6. How do I reset or retrieve my PIN if I cannot log into the app?

- Visit our Players Club and a representative will assist you with resetting your PIN.

## 7. What else can I do with the app?

- A few of the unique features that are included within the app are promotions, events, hotel reservations, dining reservations, drawings, links to our social media, and more.

